

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	6147068
<b>Application Number:</b>	10578181
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	5212
<b>Title of Invention:</b>	Products and Processes for Addressing a Customer Service Issue
<b>First Named Inventor/Applicant Name:</b>	Jay S. Walker
<b>Customer Number:</b>	22927
<b>Filer:</b>	Jerome Alexander DeLuca/Veronika S. Leliever
<b>Filer Authorized By:</b>	Jerome Alexander DeLuca
<b>Attorney Docket Number:</b>	04-027
<b>Receipt Date:</b>	25-SEP-2009
<b>Filing Date:</b>	01-MAY-2006
<b>Time Stamp:</b>	14:17:46
<b>Application Type:</b>	U.S. National Stage under 35 USC 371

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$1780
RAM confirmation Number	477
Deposit Account	500271
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The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

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**File Listing:**

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		04-027_RCE_04-27-09.pdf	221792 93e6761b1c5d71718e5c80324b1d1d0f4e838	yes	27
<b>Multipart Description/PDF files in .zip description</b>					
	<b>Document Description</b>		<b>Start</b>		<b>End</b>
	Amendment After Final		1		1
	Claims		2		10
	Applicant Arguments/Remarks Made in an Amendment		11		27

**Warnings:****Information:**

2	Request for Continued Examination (RCE)	04-027_RCE_TR_09-24-09.pdf	139476 c7b1beca88a518a3c14c120908947810c1d1ca	no	3
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**Warnings:**

This is not a USPTO supplied RCE SB30 form.

**Information:**

3	Fee Worksheet (PTO-875)	fee-info.pdf	35277 48a2b8912386c20c76b2d1e48f92d181dca617	no	2
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<b>Total Files Size (in bytes):</b>	396545
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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.